PerformNOW.AI

"Is our data fed into a cloud AI?"

The connector *does not* upload a copy of your database to Claude. It retrieves authorized results through PerformNOW when a question is asked.

How PerformNOW.AI protects your data

01

You ask

Ask from **your own** Claude account.

02

Secure sign-in

Use **your personal** PerformNOW login.

03

Verified access

PerformNOW checks user, company access.

04

Your data only

Read only approved company records.

05

Answer returned

Results go to Claude; the request is logged.

What actually happens

On-demand access

Data is requested only to answer a question.

Company-specific results

The connector cannot change or delete records.

No write permissions

Only information the signed-in user can access.

PerformNOW.AI

Five layers of protection.

Clear rules govern who can connect, what they can see, and what the assistant is allowed to do.

01 Secure sign-in

Your password never goes to the AI

- Personal PerformNOW login with OAuth 2.0 + PKCE
- Optional company-email restriction; deactivated users blocked
- Passwords are entered only on PerformNOW's sign-in page

02 Protected access

Your credentials have built-in time limits.

- Access tokens: 1 hour; refresh tokens: 90 days idle
- One-time sign-in codes expire after 5 minutes
- SHA-256 token hashes, HTTPS and secure session cookies

03 Company isolation

One customer cannot access another's data.

- Company is identified from verified sign-in, not by the AI
- A separate database for each customer's sales and financial data
- Row-level security protects shared analytics data

04 Read-only by design

The AI can view data. It cannot change it.

- No creating, changing or deleting records
- Only SELECT (read-only) database queries are allowed
- Every query has a time limit

05 Controlled answers

Every request uses approved, logged tools.

- Approved tools for sales, inventory, financials and CRM
- Technical errors are sanitized before reaching the AI
- Every request logged; access revoked when user is deactivated